



LOOK OUT AFRICA

Fuelling Success, Powering Progress

NB:PLEASE REFER TO OUR T&Cs ON THE WEBSITE!!!

BANK DETAILS ARE PROVIDED ACCORDING TO WHICH BANK CLIENT USE ,
FOR INSTANT CLEARANCE PURPOSES .

MUST READ!

100% Payment on acceptance of quotation.

Instant payment if the client is paying from different bank to ours.

Please note that by clicking on the Invoice / Statement / Confirmation /
Quotation /Order / Delivery Note you confirm that you have read and
understood and accepted all terms and conditions as laid out below:



021 879 5009 | 010 880 4664



18 Fisher Avenue, Epping, 7460



admin@lookout.africa



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FUEL AND OILS

-No Fuel and oils will be supplied for mixing purposes!!

-All COC orders must be paid on a PO , Proforma ,Payment and Collection

-ALL COD orders must be paid on PO /Release Note, Proforma and Delivery

** On Delivery we do Test ,Pay and Offload unless otherwise you are a client already you pay according to truck meter readings **

Non-Circumvent Policy:

At our company, we have implemented a non-circumvent policy to protect the interests of all parties involved in our business relationships. This policy is designed to ensure fair and ethical business practices and prevent any unauthorized or detrimental actions that may harm the relationships or opportunities created through our collaborations. Here are the key points of our non-circumvent policy:

1. Non-Disclosure: All parties involved in our business relationships must maintain strict confidentiality regarding any confidential information shared during the course of our collaborations. This includes, but is not limited to, trade secrets, business strategies, client lists, pricing, and any other proprietary information.
2. Non-Circumvention: Parties agree not to bypass or circumvent each other in any way to directly engage with or benefit from the parties introduced or identified through our collaborations. This includes not directly contacting, soliciting, or engaging in business transactions with the parties introduced without prior consent or authorization.



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3. **Mutual Benefit:** Our non-circumvent policy is in place to ensure that all parties involved in our collaborations mutually benefit from the opportunities created. By respecting this policy, we can establish trust, maintain long-term relationships, and foster a fair and level playing field for all stakeholders.

4. **Resolution of Disputes:** In the event of any disputes or alleged breaches of our non-circumvent policy, we encourage open communication and collaboration to resolve the matter amicably. Parties involved should make every effort to find a mutually satisfactory resolution through negotiation or mediation.

5. **Legal Consequences:** Breaching our non-circumvent policy may result in legal action, including seeking damages, injunctive relief, or any other remedies available under the law.

It is important to thoroughly review and understand our non-circumvent policy before engaging in any business relationships with our company. If you have any questions or require further clarification, please do not hesitate to reach out to us.

Terms and Conditions of Payment and Refund Policy:

Payment Terms:

1. **Payment Method:** We accept various payment methods, including credit cards, debit cards, and online payment platforms. Please refer to our website or contact our customer support for the accepted payment options.
2. **Payment Obligation:** By making a purchase or availing our services, you agree to fulfill the payment obligation in a timely manner. Failure to do so may result in the suspension or cancellation of the product or service.
3. **Pricing:** The prices listed on our website or provided during the ordering process are inclusive of applicable taxes unless otherwise specified. We reserve the right to update or modify the prices at any time without prior notice.

Refund Policy:

1. **Eligibility:** Our refund policy is applicable to certain products or services as specified on our website or in the purchase agreement. Please review the specific refund terms associated with the product or service you are interested in.



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2. Refund Requests: To request a refund, you must follow the designated procedure outlined in our refund policy. This typically involves filling out a refund request form, providing necessary details, and submitting it within the specified timeframe.

3. Refund Evaluation: Each refund request is evaluated on a case-by-case basis. We reserve the right to assess the request and determine whether it meets the eligibility criteria outlined in our refund policy.

4. Refund Process: If your refund request is approved, we will initiate the refund process within a reasonable timeframe. The refund may be issued in the original payment method or through an alternative method determined by us.

5. Non-Refundable Items: Some products or services may be non-refundable, as specified in our refund policy. This may include digital downloads, personalized items, or services that have already been rendered.

6. Partial Refunds: In certain cases, a partial refund may be provided based on the specific circumstances and conditions outlined in our refund policy.

It is important to review and understand our payment terms and refund policy before making a purchase or availing our services. If you have any questions or require further clarification, please contact our customer support.



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